

Dear Member,

We are here to help you

The leaders of SEG Federal Credit Union continue to monitor the latest updates regarding coronavirus disease (COVID-19). We want to reassure you that we're here to help with any financial services you need during these difficult times. You can count on SEG FCU to be there.

Access to your money

The safest and easiest way to access your money 24 hours a day during this outbreak is through our online banking services. If you do not have it on your mobile phone, now is a good time to download our app or sign up for online access visit our website www.segfcu.com.

Our dedicated staff stands ready to help with any needs. While our lobbies are closed, we encourage you to use the drive through or ATMs. Our branches and all other facilities are being fully sanitized and we are following the latest public health protocols and directives to keep our employees and members safe.

If you've been financially impacted by this pandemic, our staff is prepared to discuss your options and help guide you through these uncertain times. Now, more than ever, we are here to support members like you.

Protect yourself from cyber scams

It is important to note that if we reach out to you, *we will NEVER ask for confidential information such as your name, password, personal identification number (PIN) or other account information.*

Promoting health and safety

We at SEG FCU are proud to be a part of your lives and are honored by the trust you place in us. We are not only thinking about your financial security, but also your health as well. We are working diligently to ensure we are utilizing the best health practices during the pandemic and staying up to date on the latest protocols and recommendations from the public health authorities. Our number one priority is protecting the health and safety of our employees who are here to serve you.

Sincerely,

Janice Lehman, CEO/President